

Pellissippi State Reconnect Now: *Lessons Learned*

***SPRING 2018
COLLEGE-WIDE IN-SERVICE
NASHVILLE STATE COMMUNITY COLLEGE
JANUARY 5, 2018***



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Member of



Outline

- Why Reconnect Now?
- About Reconnect Now
- Preparing for Adult Learners
- Data
- Lessons Learned

Why Reconnect Now?

- Tennessee Reconnect Act
- Beginning Fall 2018
- What would happen to our current and prospective adult students?

Reconnect Now

- Who? – Decisions about who would be eligible
- What? – Establishing requirements, departments to be consulted
- When? – timing was short – we had to move quickly
- How? – Marketing, getting the word out, how much will this cost?

Qualifications

Students qualify for **Reconnect Now** if they

- do not have an associate or bachelor's degree
- have been a Tennessee resident since December 1, 2016
- complete the 2017-18 FAFSA by December 8, 2017
- are “independent” on the FAFSA
- attend and complete courses at least as a part-time student (minimum six credit hours)

To maintain the Reconnect Now scholarship:

- Register for classes in an associate degree program
- Enroll in at least 6 credit hours
- Maintain a 2.0 term GPA
- Participate in advising and complete an academic plan
- Renew FAFSA every year

Adult Learner Strategic Plan

Goals

- Increase adult student enrollment
- Improve onboarding process for new students
- Improve programming targeting adult students
- Increase fall to fall retention of adult students
- Student learning outcomes assessment process established
- Increase adult student engagement

Reconnect Task Force

- Identify and train key staff
- Orientations to online learning
- Adult support strategies
 - PLA
 - Book scholarships
 - Financial Literacy
- Professional development for faculty
- Orientation for Adult Learners
- Develop flexible programming
 - Online programs
 - Alternative scheduling

Adult Learner Resources

- Office of Access and Diversity
 - Programming for Adult Student Support (PASS)
 - Pellissippi Achieves for Adult Learners (PAAL)
- Student Success Coordinators (SSC)
- Office of Cohorts and Accelerated Programs
- Dedicated email at reconnectnow@pstcc.edu

Students are provided a list of college and community resources including:

Advising

Tutoring

Counseling

Student Success Coordinators/ & Mentors

Financial Aid

Safety & Security

Help Desk

Disability Services

Testing Center

TRiO

Veteran's Center

Student Life & Recreation

Pellissippi Pantry

Transportation Information

Community Services & Resources

- Emergency Numbers

- Counseling

- Addiction

- Medical

- Housing & Laundry Services

- Food Pantries

- Leg UP childcare grant

Scheduling Classes

Structured Learning Communities: Academic Cohorts

- AHEAD (Accelerated Higher Education Degree)
- Traditional Path Cohort Programs

Scheduling Classes

Evening Block Schedules

- One Campus has evening courses that meet twice a week for 7 weeks

Ex.

1 st 7 weeks		2 nd 7 weeks	
MW	TR	MW	TR
ENGL 1010	MATH 1010	ENGL 1020	MATH 1530
HIST 1010	INFS 1010	HIST 1020	ARTH 2010
SPCH 2100	ECON 2100	PHIL 1300	ECON 2200
BIOL 1110	BIOL 1110	PSYC 1030	ENGL 2120



EVENING CLASSES AT PELLISSIPPI STATE



PELLISSIPPI STATE
COMMUNITY COLLEGE

@BLOUNT COUNTY CAMPUS

Scheduling Classes

Weekend Classes

- One Campus offers Weekend College with courses/programs in
 - Associate of Arts
 - Associate of Science
 - Career & Technical Programs
 - Certificates
 - Early Childhood Education
 - Medical Scribe

WEEKEND COLLEGE AT PELLISSIPPI STATE.



@ MAGNOLIA AVENUE CAMPUS

Scheduling Classes

Online Courses

Faculty must complete training course

Fall of 2017, more than 300 fulltime & part-time faculty were certified.

Number of online sections:

Fall 2016 – 99

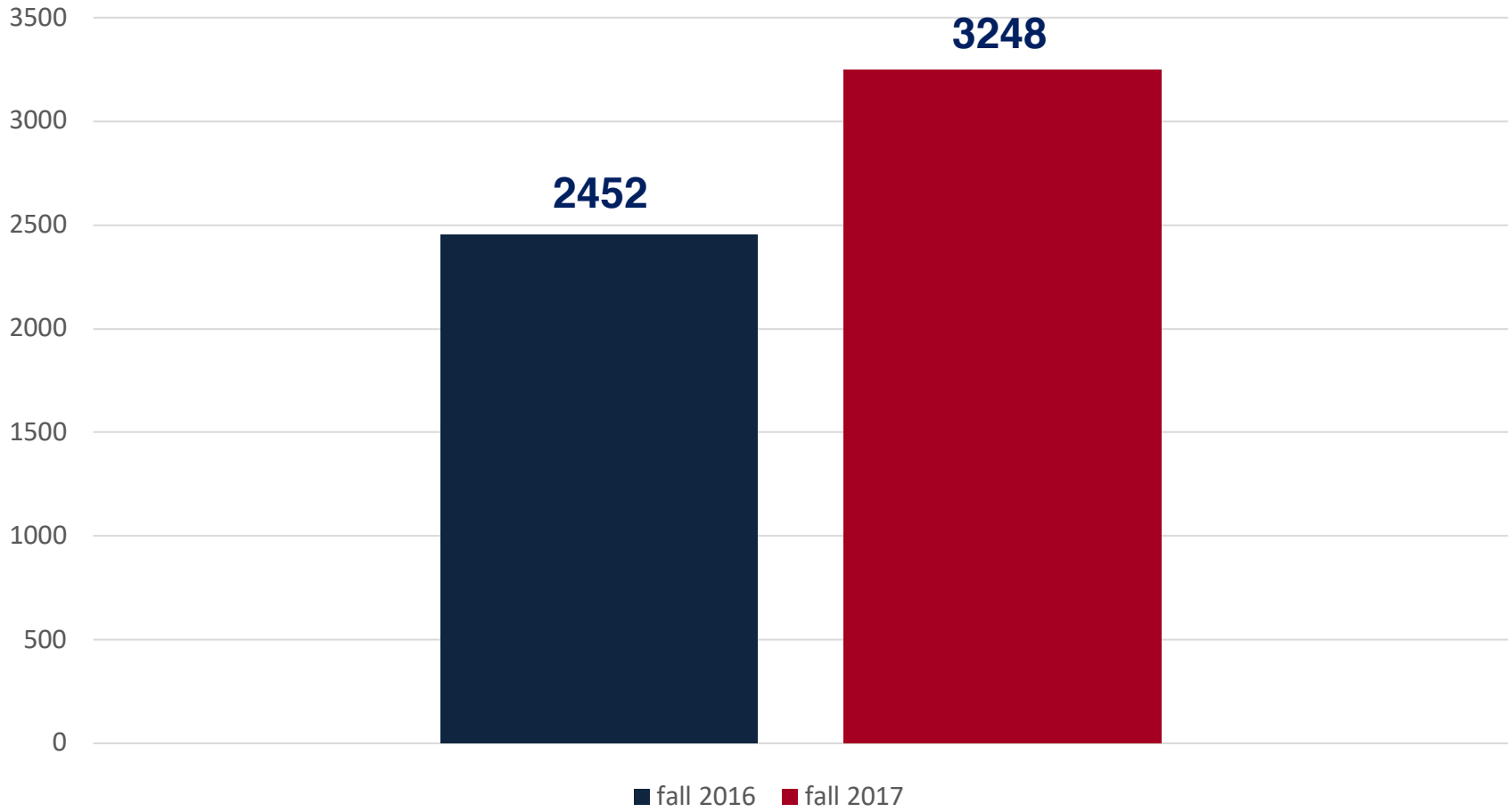
Fall 2017 – 129

The Numbers

- Total Reconnect Now Students Fall 2017: **1652**
- Female **61%**, Male **39%**
- Initial Registration Status: FT **30%** PT **70%**
- Average award amount: **1,450**
- Total accepted amount: **2,226,285**
- At end of Fall: **514** students (31%) lost scholarship

Adult Students

30% Increase



Lessons Learned

- Involve all stakeholders in discussions and planning of adult learner initiatives

Lessons Learned

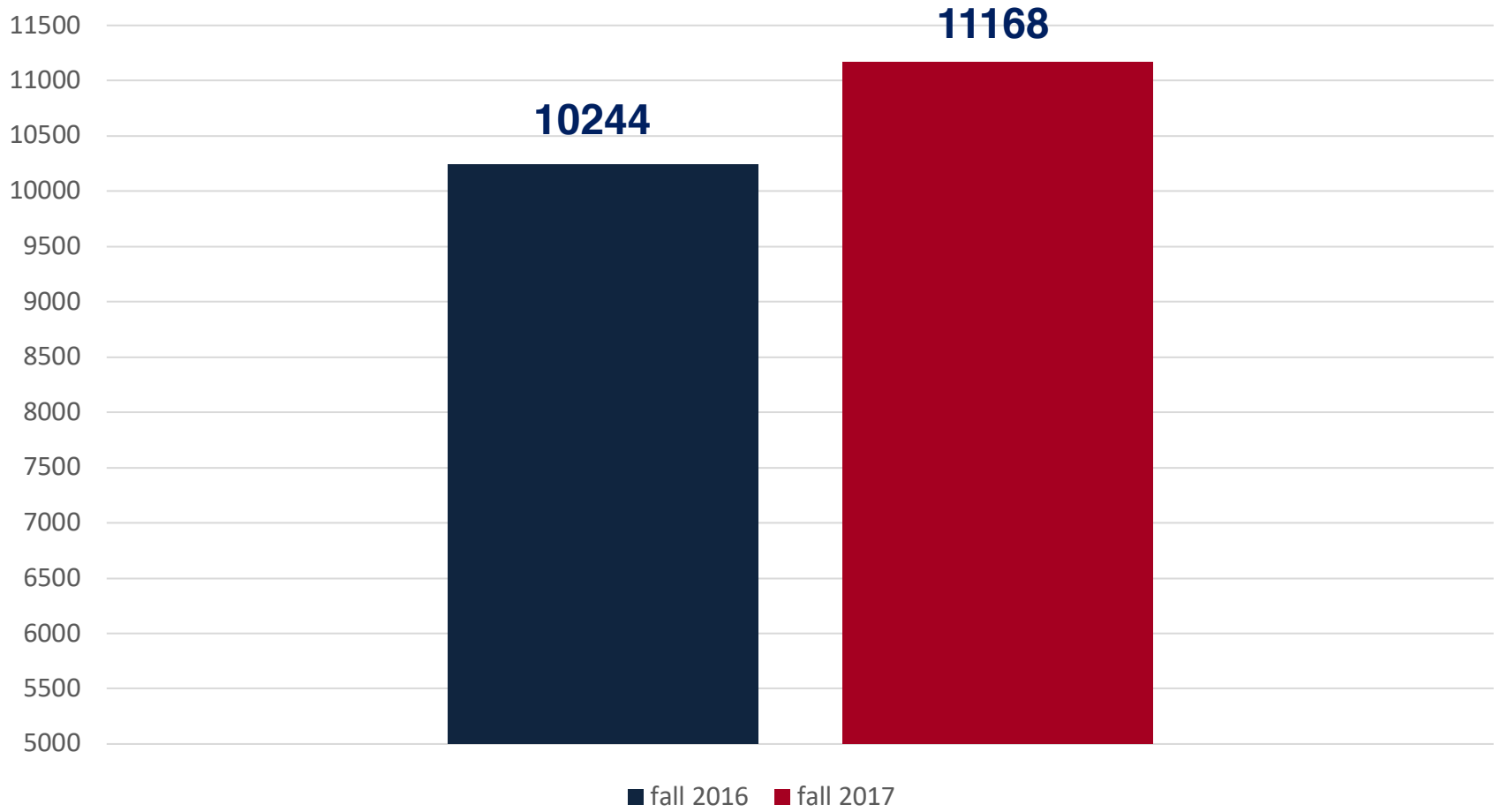
- Involve all stakeholders in discussions and planning of adult learner initiatives
- Make sure programs/initiatives are scalable

Lessons Learned

- Involve all stakeholders in discussions and planning of adult learner initiatives
- Make sure programs/initiatives are scalable
- Prepare for enrollment increase

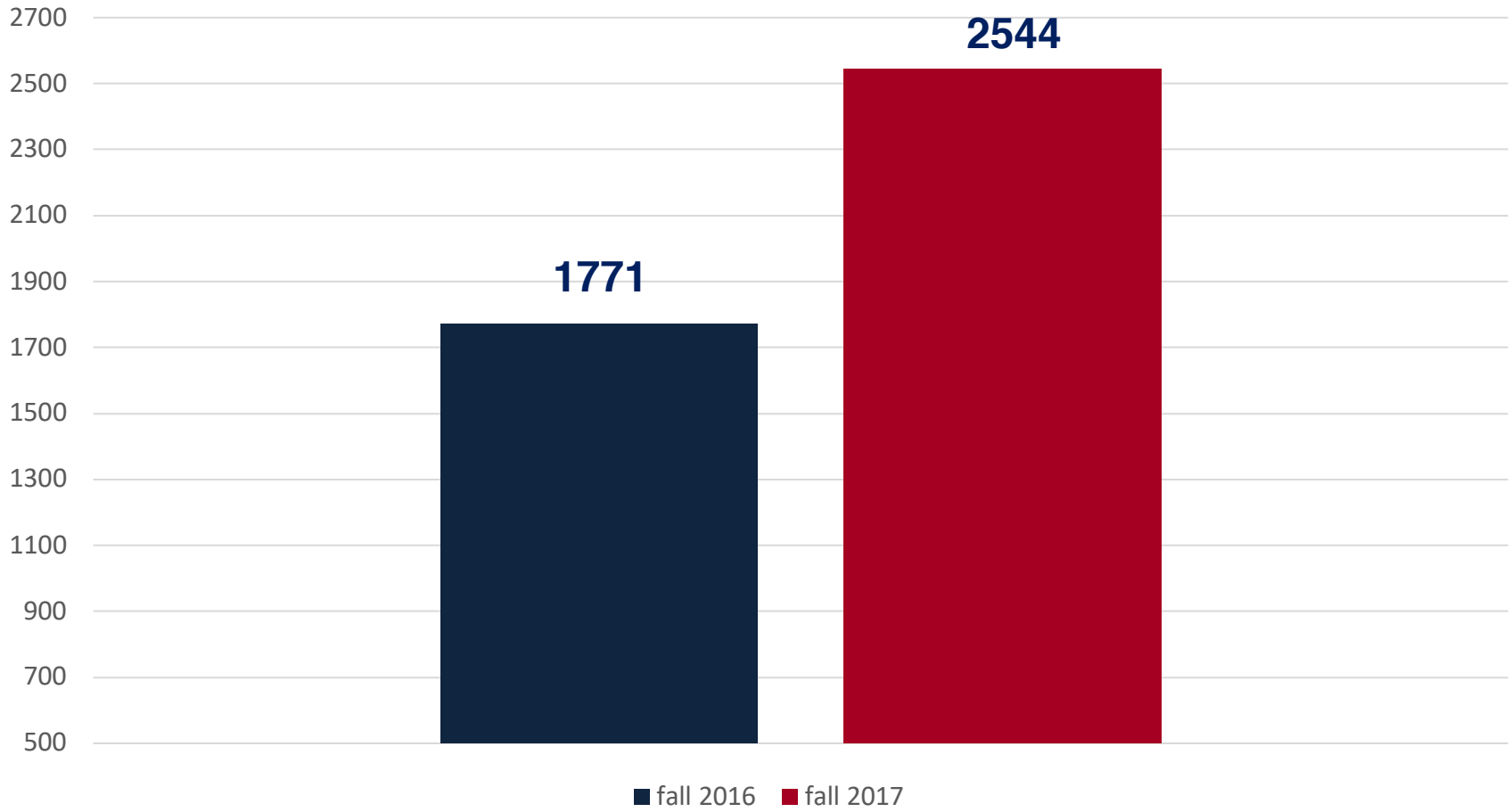
Fall Enrollment

9% Increase



Fall Online Enrollment

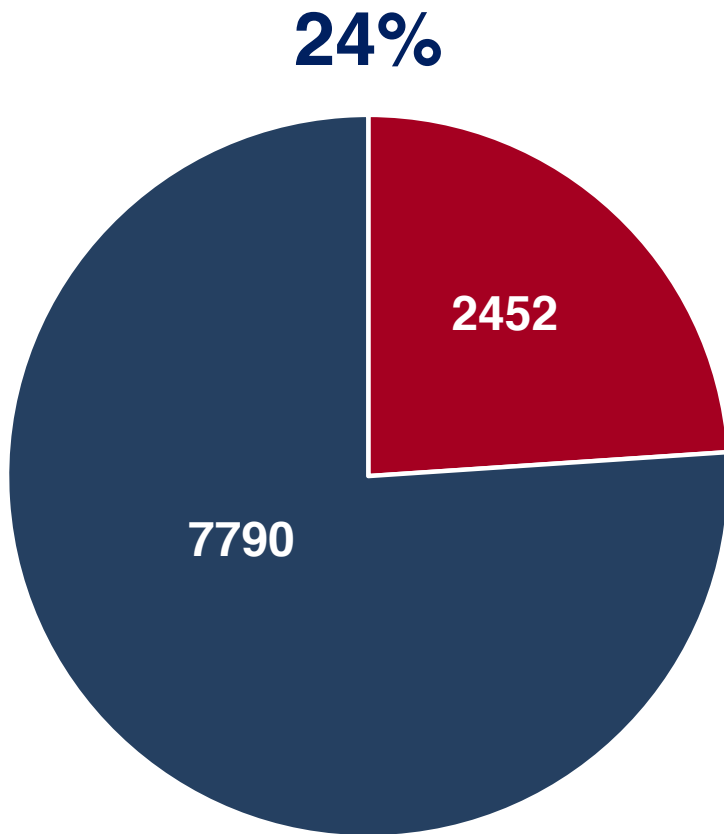
44% Increase



Lessons Learned

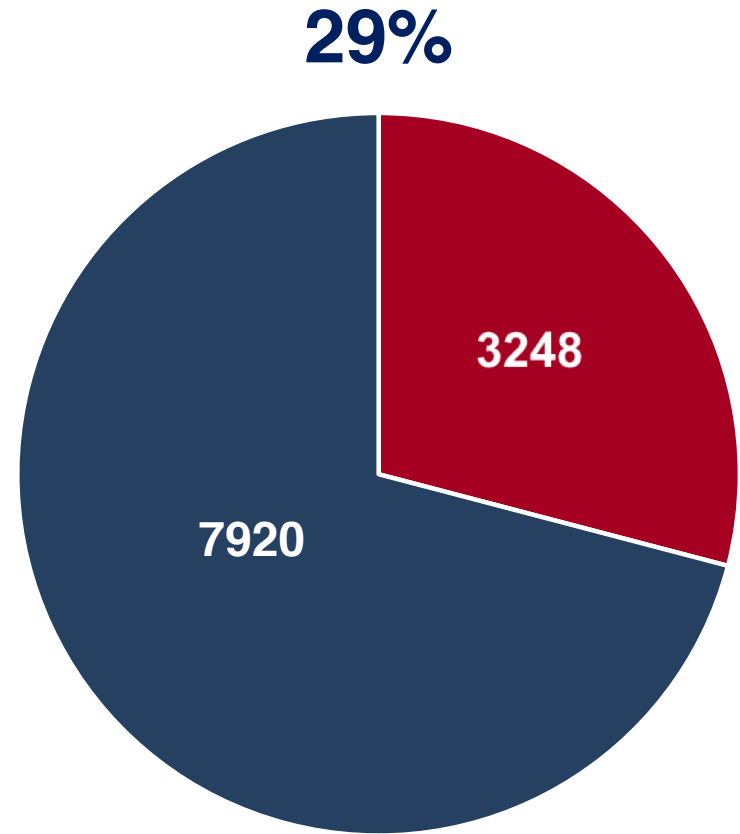
- Involve all stakeholders in discussions and planning of adult learner initiatives
- Make sure programs/initiatives are scalable
- Prepare for enrollment increase
- **Expect a demographic shift**

Adult Population



■ >24 ■ <24

Fall 2016



■ >24 ■ <24

Fall 2017

Lessons Learned

- Involve all stakeholders in discussions and planning of adult learner initiatives
- Make sure programs/initiatives are scalable
- Prepare for enrollment increase
- Expect a demographic shift
- Invest in marketing, communicating, and promoting programs and schedules

**ADULTS.
FREE TUITION.
FALL 2017.**

Do you qualify?
RECONNECTNOW



PELLISSIPPI STATE
COMMUNITY COLLEGE

865.694.6400
WWW.PSTCC.EDU



PELLISSIPPI STATE COMMUNITY COLLEGE

SPRING 2018

RECONNECTNOW

We have scholarships for adult learners!



PELLISSIPPI STATE
COMMUNITY COLLEGE

WWW.PSTCC.EDU/RECONNECT 865.694.6400

Get a HEAD START



Tennessee Reconnect

As a last-dollar scholarship, Tennessee Reconnect will cover the cost of tuition and mandatory fees that aren't paid for through other state and federal financial aid. Tennessee Reconnect won't cover the costs of some fees, textbooks and other costs like travel or child care.



Financial Aid

Grants, scholarships and more — we have many ways to financially help students who would otherwise find it difficult to attend college.



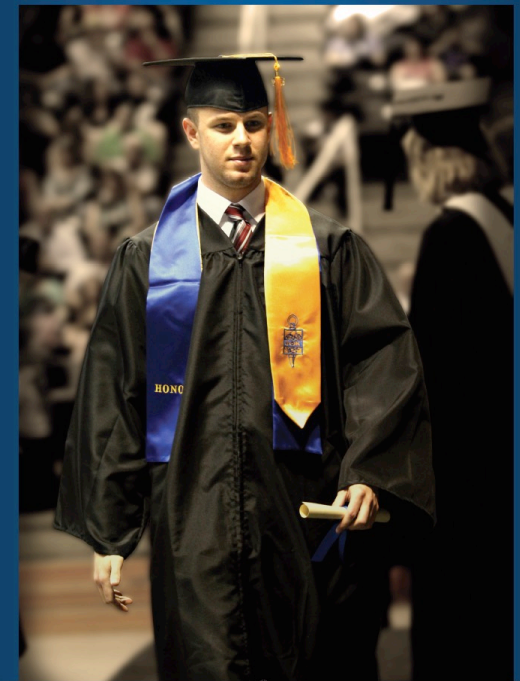
Prior Learning Assessment

Your life experiences matter. You may be able to earn college credit for learning acquired while living your life, whether from work or military experience, community service or independent study.



Academic Fresh Start

Did you attend college four or more years ago and make grades that are nothing to brag about? Never fear! You may be eligible to return to college through Academic Fresh Start. If you qualify, Fresh Start allows you to start again, but without calculating failing grades in your GPA.



Billboards

ADULTS. FREE TUITION. FALL 2017.



Do you qualify?
RECONNECTNOW



 **EVENING CLASSES AT**
PELLISSIPPI STATE



@BLOUNT COUNTY CAMPUS

WHAT ARE YOU DOING **THIS WEEKEND?**



WEEKEND COLLEGE AT PELLISSIPPI STATE.



@MAGNOLIA AVENUE CAMPUS

Investing in Adult Learners

It's an Investment Worth Making!



Questions?



Member of



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